

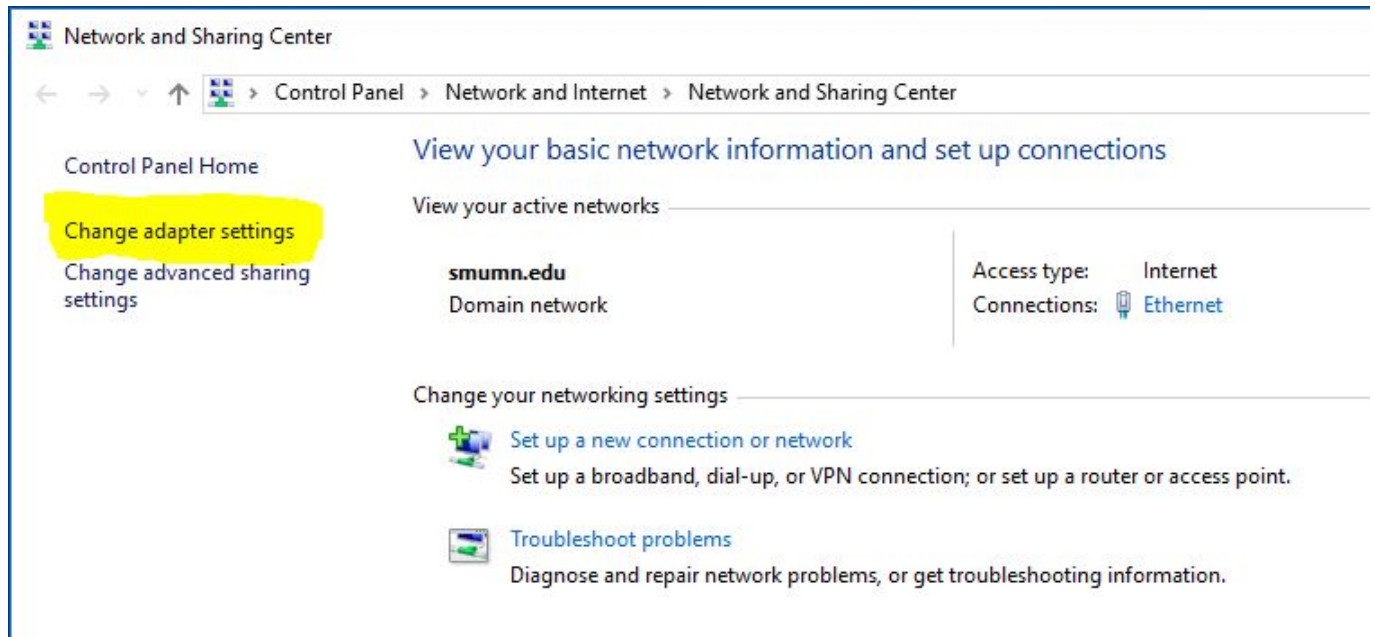
Wireless Connection Issues

Checking Network Settings for Wireless Connection

In order to connect successfully to the SMUMN Wireless Network you may need to verify that your DNS settings are set to Automatic. Please follow the directions below if you are having difficulty gaining internet access and are NOT in Remediation.

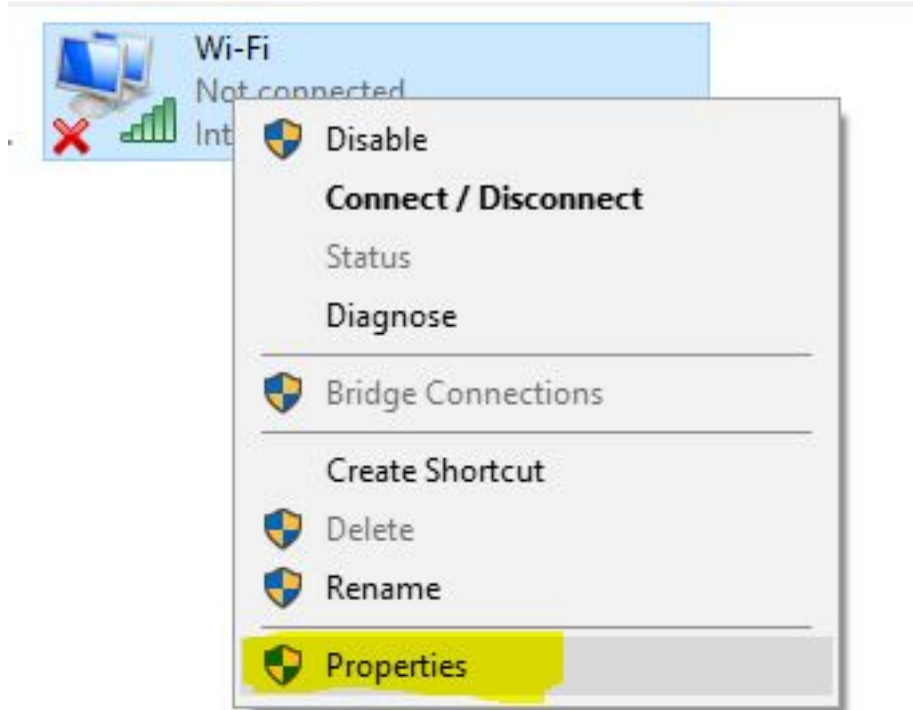
First, open Control Panel > Network and Internet > Network and Sharing Center

Click "Change Adapter Settings"



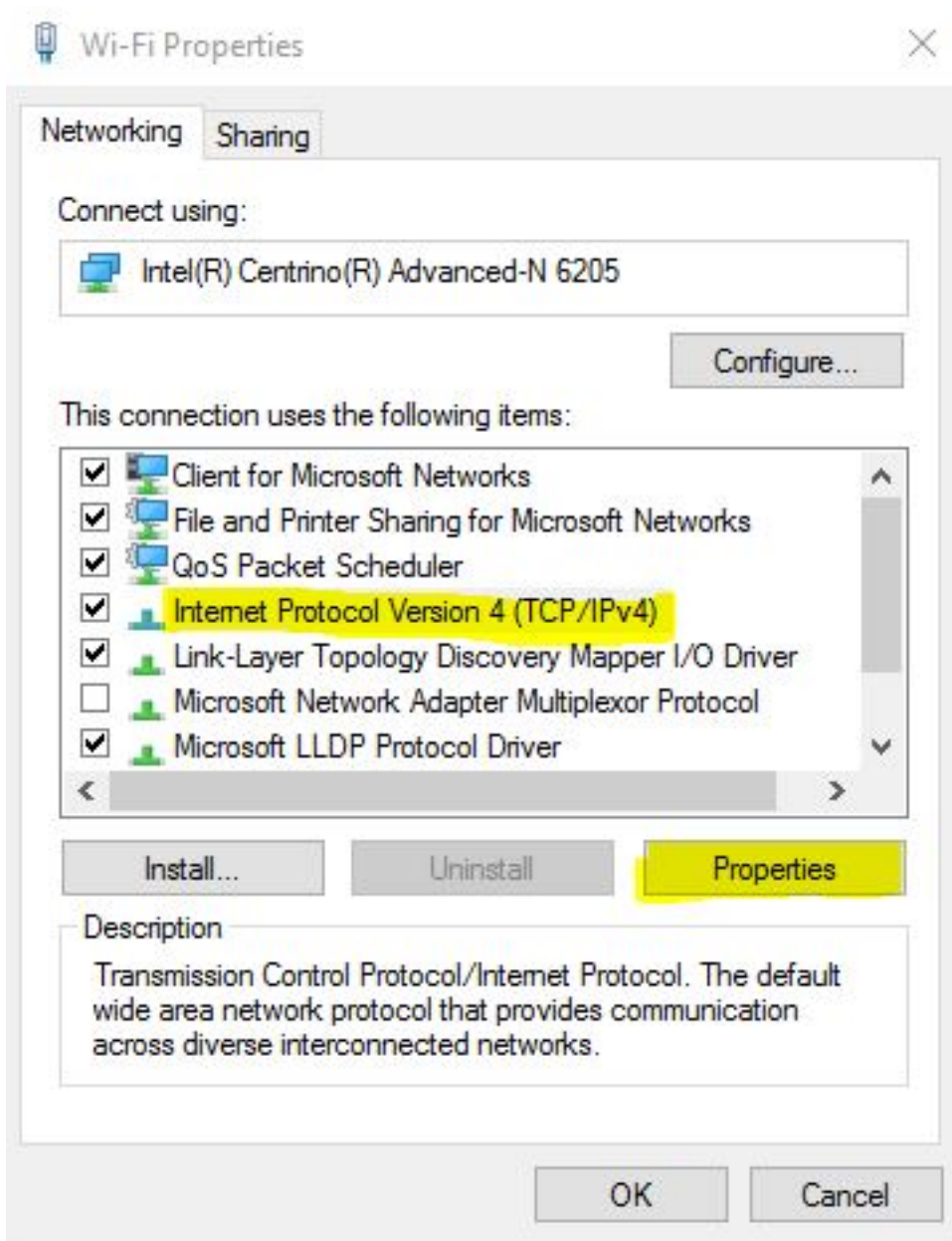
Then, right click on Wi-Fi and select "Properties"

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Under the Networking tab, click on "Internet Protocol Version 4 (TCP/IPv4)", then click "Properties"

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Under the General tab, make sure that it is set to obtain both IP addresses and DNS server addresses **automatically**.

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Internet Protocol Version 4 (TCP/IPv4) Properties

General | Alternate Configuration

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

Obtain an IP address automatically

Use the following IP address:

IP address: [. . .]

Subnet mask: [. . .]

Default gateway: [. . .]

Obtain DNS server address automatically

Use the following DNS server addresses:

Preferred DNS server: [. . .]

Alternate DNS server: [. . .]

Validate settings upon exit

Advanced...

OK Cancel

If these are already set to Automatic and/or you still do not have internet access, then click "Advanced".

Obtain DNS server address automatically

Use the following DNS server addresses:

Preferred DNS server: [. . .]

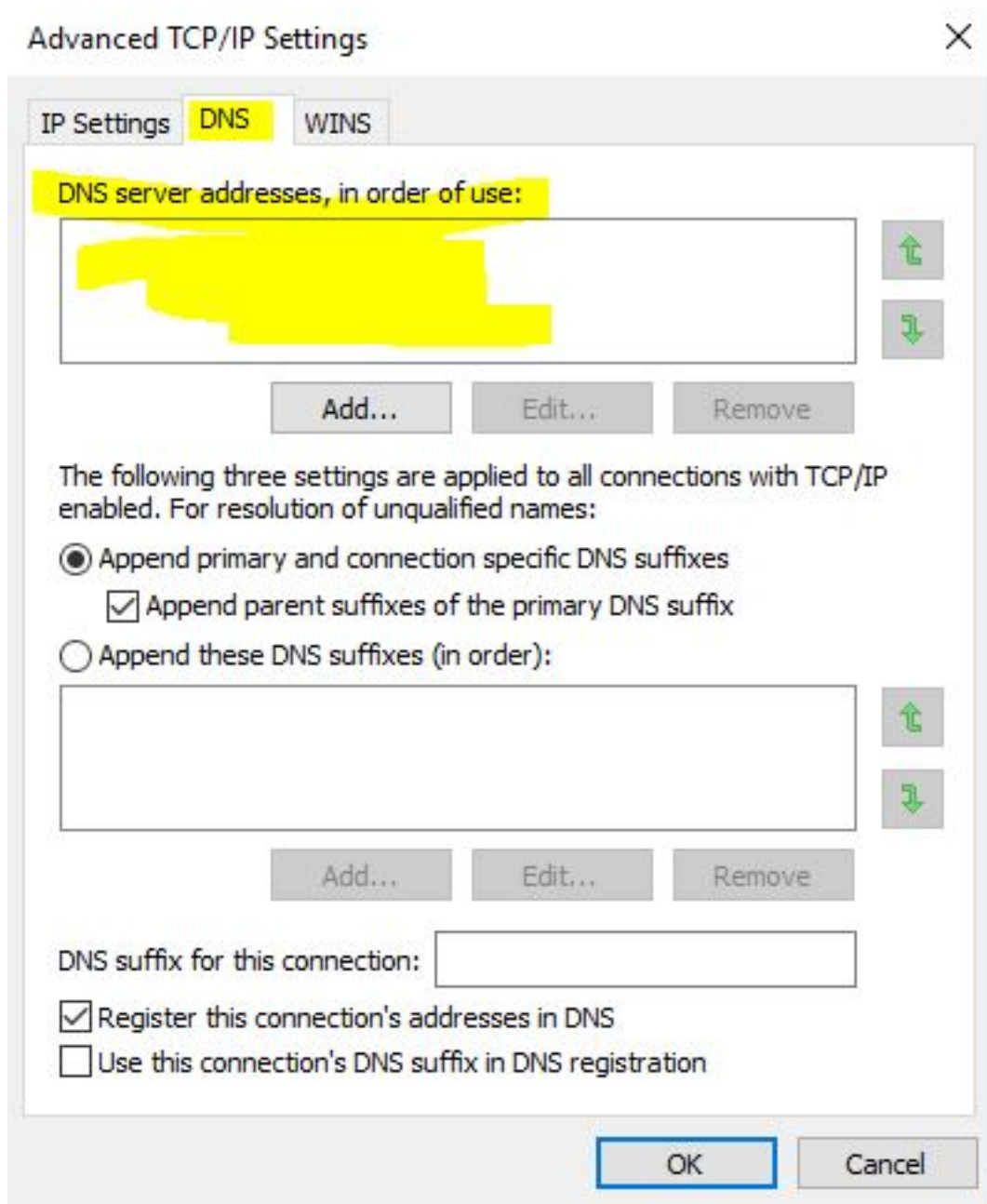
Alternate DNS server: [. . .]

Validate settings upon exit

Advanced...

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Select the **DNS** tab at the top, then make sure that the DNS server addresses box is **blank**. Remove any addresses that may be in there.



Click OK to exit and then retry connection. You may need to restart the computer.

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